

PCCCT Strategic Plan 2021-2023

COMMUNITIES

GOAL 1

WE UNDERSTAND NEEDS AND DELIVER PROGRAMS

Year 1 - Objectives

- Community activator role created and implemented to facilitate Community Mapping
- Community Mapping
- Continue existing community programmes that meet needs

Year 1 - Outcomes

- Informed understanding of community needs, assets, and strengths
- Phillipstown communities have contributed to Community Mapping and informed of the findings

Years 2 & 3 – Objectives

- Community Development role created and engaged
- Identify opportunities with communities
- Create and implement community development and social services plan
- Programmes that deliver outcomes are identified, retained, and incorporated into ongoing strategic planning

Years 2 & 3 – Outcomes

- Plan is informed by community mapping, opportunities, and strategy
- Programmes targeted to community
- Great community events
- Programmes improve wellbeing and connectivity of the community

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GOAL 2 WE ENABLE COMMUNITY LED CHANGE

Years 2 & 3 – Objectives

- Support and guidance provided to communities and their leaders to implement opportunities
- Framework co-created to support communities to lead change themselves
- Support communities to have their voice heard on issues they care about

Years 2 & 3 – Outcomes

- Residents feel empowered to act upon the issues they identify
- Residents take action using interactive approaches such as:
 - Collaborative problem solving
 - Engaging with the Hub, local governments, and organisations
- Together, with communities, we affect positive change through advocacy and engagement with government and other organisations

GOAL 3 WE FOSTER COMMUNITY THROUGH HUB GROUP PARTNERSHIPS

Year 1 – Objectives

- Partnership Development role created and implemented for a fixed term
- Work with groups to implement a Hub partnership development plan Engage more groups

Year 1 – Outcomes

- Partner Development role helps groups find new ways of working to improve collaboration and community outcomes
- Understanding of Hub groups' needs, assets, and strengths
- Hub group agreements reflect role and contribution
- Hub groups align to strategy and contribute to the local in some way
- Number of Hub groups

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Years 2 & 3 – Objectives

- Hub groups organise themselves to contribute and/or lead local community initiatives

Years 2 & 3 – Outcomes

- Hub groups are empowered to meet local needs and reflect community diversity
- Number of Hub groups maintained

SECURE HOME

GOAL 1 **A PERMANENT HOME**

Year 1 – Objectives

- Feasibility
- Create an action plan

Year 1 – Outcomes

- Feasibility report including recommendations
- A deeper and clearer understanding of what is needed to pursue permanence

Years 2 & 3 – Objectives

- Implement action plan to deliver a purpose-built venue

Years 2 & 3 – Outcomes

- A permanent home that is fit for purpose

GOAL 2 **COMMUNITIES SEE AND ENJOY A WELCOMING SPACE**

Year 1 – Objectives

- Ensure we have resources to care for the facilities and
- Initiate development that will encourage people to use and visit the Hub

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Year 1 – Outcomes

- The Hub is a safe place that locals want to go to
- Increase awareness of and visits to the Hub by locals each year

Years 2 & 3 – Objectives

- Introduce more creative and innovative events and opportunities

Years 2 & 3 – Outcomes

- A social space for people to connect and “bump”
- Retain visits from wider Ōtautahi each year

CAPACITY BUILDING AND SUSTAINABILITY

GOAL 1 **A SHARED VISION FOR THE FUTURE THAT IS CLEAR, RELEVANT, AND MEANINGFUL**

Year 1 – Objectives

- Strategic plan approved, informed by workshops involving that Trust, Staff, and Hub groups

Year 1 – Outcomes

- Strategic plan supported but the Trust, Staff, and Hub groups, communicated through the Hub

Years 2 & 3 – Objectives

- Annual strategic planning review, prioritisation, and monitoring process

Years 2 & 3 – Outcomes

- Strategy continues to be used to guide decisions and plans; it is communicated throughout the Hub

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GOAL 2 TO DESIGN AND EMBED WAYS OF WORKING THAT ENABLE THE STRATEGY

Year 1 – Objectives

- Collaborative problem-solving workshops for staff, groups (and Trust Board if appropriate for topic)
- Clarify terminology for: The Hub, Hub Groups, Trust Board, The Trust, Leadership Groups, Staff, Communities, Local Residents, and Wider Ōtautahi
- Develop working practices together, supported by professional development
- Identify and implement improvement of internal processes and systems including ways for Stakeholders to contribute

Year 1 – Outcomes

- Hub Collaboration Model co-designed
- Most important challenge is understood, and solution identified by using the Hub Collaboration Model
- Clear definitions for guideline for use. Terminology is easy for communities and Stakeholders to understand and engage with
- We build and maintain relationships with each other, know who does what, take initiative, and work sustainably

Years 2 & 3 – Objectives

- Review appropriate governance model and implement

Years 2 & 3 – Outcomes

- Clear governance model in use which enables strategy
- Clear and efficient ways of working

GOAL 3 TO MAINTAIN FINANCIAL SUSTAINABILITY

Year 1 – Objectives

- Continue to build and maintain relationships with funders and strategic partners
- Continue contribution to reserves where appropriate

Year 1 – Outcomes

- Continued financial stability

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Years 2 & 3 – Objectives

- Identify additional and innovative income sources

Years 2 & 3 – Outcomes

- Diversity of funding sources